

Returns Policy – So Chic Interiors Ltd

You must return your item(s) back to us within 14 days from the delivery date. You are responsible for the cost of your returns and can request a return via email, sales@sochic.info.

If you are unhappy with your order, please let us know – please contact us on sales@sochic.info, please ensure your email is referenced with your order number.

Returns requested via email, we kindly ask that your order number and reason for return is written clearly in the email. As we do not cover the cost of returns, please ensure that returns are sent either signed for or tracked to avoid any problems that may occur.

Depending on the issue at hand we can send over a replacement or offer an exchange – if you could email us over any photos this would be helpful. **All exchanges / replacements are processed subject to stock. If the item is unavailable, you will automatically notified and a refund will be issued in line with our returns policy.*

Returns must adhere to the following:

- In original packaging
- No signs of use/damage
- Sent back in secure packing to ensure no damage during transport

We reserve the right to return your item back to you if it does not adhere to the above.

If you have any queries or order issues, please do not hesitate to contact us, please see our contact page for details, we are always happy to help!